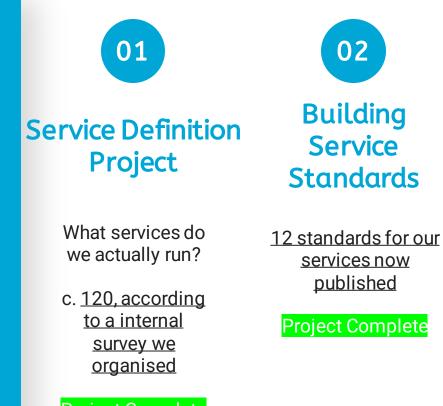
Digital Services Programme

Summer Update June 2022

http://digital-services.tudl.tudelft.nl/



Service Design Projects





Nominated **Services**

Take 10 services and test the standards

Project Ongoing

Project Complete

Usability & Comms Projects





New Library

Website project

User Insights Project

How do users group our services?

Interviews undertaken by Jaap and Comms team Start: July 2022

Project Manager: Ardi Nonhebel

Project to Start

Project almost Complete Digital Infrastructure Projects

Next Generation TU Delft Repository Project

01

Project plan written; requirements being gathered

Working with ICT

02

Ongoing discussions over

- Project Portfolio (projects where ICT helps existing or new library services)
- ICT Architectural Principles embedded in Library

Project Ongoing

Project Ongoing

Innovation Funnel

and

Staff Development

Innovation Develop-**Funnel**

Jaap van de Geer and Chen Hao (new Service **Design Manager**) from July 2022

01

Will start in Autumn 2022



Staff

ment

Digital Service Programme

- Staff

Ardi Nonhebel – Project Manager (New Library website and Next Generation repository)

Andjela Tomic – Developer (Mostly working on Next Generation repository)

Chen Hao - Service Design Manager

Rosie Paulissen - User Experience Officer

Library Management Team provides programme oversight

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Flowers at TU Delft - <u>https://flickr.com/photos/alastair-dunning/52140316645/</u> "*A shelf of books above a Dutch polder. Light rain.*" - Created by Alastair Dunning via Artificial Intelligence tool DALL-E. https://labs.openai.com/